



OHIO WASTEWATER SYSTEMS, INC.  
851 AVIATION PARKWAY  
SMYRNA, TN 37167-2582  
TEMP-RETURN SERVICE REQUEST

# Billing Statement

CUSTOMER CARE 888-323-3687 MAINTENANCE HOTLINE: 877-669-0786  
www.ohiowastewater.com



SAMPLE CUSTOMER 575  
123 ANY STREET  
ANYWHERE FL

YNNNNX

## 1 ACCOUNT INFORMATION

ACCOUNT: 12345-0  
SERVICE ADDRESS: 123 ANY STREET  
SERVICE PERIOD: 11/01/2020 to 11/30/2020  
BILLING DATE: 12/01/2020  
DUE DATE: 12/15/2020

ONLINE ACCESS → CID #: 17829

OFFICE HOURS: 7:30AM - 4:30PM CST MONDAY - FRIDAY  
CLOSED: SATURDAY - SUNDAY - HOLIDAYS

## 3 IMPORTANT MESSAGES

Payments received by mail or online banking must be sent to the new address! Please allow additional time for processing payments.

## 4 CURRENT CHARGES

Sewer 58.00

TOTAL CURRENT CHARGES \$58.00

## 5 BILL SUMMARY

Previous Balance	\$0.00
Payments	\$0.00
Adjustments	\$0.00
Balance Forward	\$0.00
Current Charges	\$58.00
<b>Total Due</b>	<b>\$58.00</b>
Total Due After Due Date	\$60.90

PLEASE RETURN STUB WITH PAYMENT

## 6 ACCOUNT INFORMATION

ACCOUNT: 12345-0  
SERVICE ADDRESS: 123 ANY STREET  
SERVICE PERIOD: 11/01/2020 to 11/30/2020  
BILLING DATE: 12/1/2020  
DUE DATE: 12/15/2020

## AMOUNT DUE

TOTAL AMOUNT DUE BY 12/15/2020 \$58.00

## AMOUNT ENCLOSED

\$



CREDIT CARDS ACCEPTED 24/7 by phone at 888-267-9923 or at our website: <https://adenus.authoritypay.com> with a 2.45% convenience fee with a minimum \$1.25.

MAKE CHECK PAYABLE TO:

OHIO WASTEWATER SYSTEMS, INC.  
851 AVIATION PARKWAY  
SMYRNA TN 37167-2582



### 1. Account Information:

Your new account number will be listed at the top of this section.

### 2. Online Access Customer ID (CID #):

This is where you will find your customer ID (CID #) that is required to setup an account in the new customer portal.

### 3. Important Messages:

See this section for important messages related to holiday closures, upcoming changes, and other useful information.

### 4. Current Charges:

This shows a breakdown of the current month's sewer charges.

### 5. Bill Summary:

The total balance due on your account as of the bill date will be shown here. The total amount due after the due date is also shown which includes the late fee that will be assessed to your account after the 15<sup>th</sup>.

### 6. Remittance Coupon:

Return this portion of the bill with your payment to ensure that it is posted accurately. If you use your bank for bill pay, please verify that the mailing address for your payment matches the one on the remittance coupon.