

General Information about Ohio Wastewater Systems, Inc.

Ohio Wastewater Systems, Inc. is a Public Utility Company currently providing wastewater utility service in the state of Ohio. Ohio Wastewater is member of the Adenus Utilities Group, a band of decentralized wastewater utility companies established across the United States.

As a Public Utility Company, we are regulated by the Public Utilities Commission of Ohio (PUCO). They can be reached by phone at:

(800) 686-PUCO (7826).

The address of the office of Ohio Wastewater Systems, Inc. is:

851 Aviation Parkway
Smyrna, TN 37167

Phone: **(615) 220-7200**

Fax: **(615) 346-9516**

Web: **<http://www.OhioWastewater.com/>**

Email: **CustomerCare@OhioWastewater.com**

Please send all correspondence regarding sewer service and payments to the above address. Our normal business hours are 9:00 AM to 5:30 PM ET, Monday through Friday.

Our customers receive a monthly bill for sewer service from Ohio Wastewater. Bill rates for residential service are set by the PUCO and the current fixed monthly charge is \$58.

If there is a problem with your service, contact the Adenus Maintenance Hotline at **877-669-0786** to schedule a maintenance call. In the event of an after hours emergency, leave a message and on-call maintenance personnel will be notified.

For questions on your monthly statement, contact the Adenus Customer Care Hotline at **888-4-ADENUS**.

For general questions regarding your sewer service, browse the **FAQs** in the **customer care** area of our website. If you still have questions, you can contact us at the above office number.